

Contact Us

IDA COUNTY

Court House
401 Moorhead St
Ida Grove, IA 51445
712-364-2175

Thursday 9:00am - 4:00pm

CHEROKEE COUNTY

921 S 2nd St
Cherokee, IA 51012
712-225-3322

Mon-Wed-Fri 8:00am - 4:30pm

PLYMOUTH COUNTY

180 10th St SE
Le Mars, IA 51031
712-546-6603 or 712-225-3322

Tues & Thurs 9:00am - 4:00pm

SIoux COUNTY

618 14th St NE
Sioux Center, IA 51250
712-722-3611

Mon-Tues-Thurs-Fri 8:00am - 4:30pm

LYON COUNTY

302 S Lincoln
Rock Rapids, IA 51246
712-472-3746 or 712-722-3611

Wednesday 9:00am - 4:00pm



Who is eligible for Crisis help?

A household may qualify for assistance if the total household income falls within the income range listed below:

MAXIMUM INCOME PER HOUSEHOLD	
HOUSEHOLD SIZE	ANNUAL GROSS INCOME
1	\$29,160
2	\$39,440
3	\$49,720
4	\$60,000

◆ For families with more than 4 members, add \$10,280 for each additional member.

◆ Guidelines effective January 2023

ADDITIONAL MID-SIOUX SERVICES:

- Family Development & Self-Sufficiency
- Child Care Resource & Referral
- WIC - Women, Infants & Children
- Child & Maternal Health
- Early Head Start & Head Start
- Child Development Center
- Weatherization
- Low-Income Home Energy Assistance

Central Office Staff:

Julie Colling—Housing/Energy Services Director
Beth Tentinger—Housing/Energy Services Assistant

CRISIS

IOWA LOW-INCOME HOUSING/ENERGY CRISIS ASSISTANCE PROGRAMS



418 S Marion St
Remsen, IA 51050
(712) 786-2001 or (800) 859-2025
Hearing Impaired: 711

Visit us on the web at:
www.midsioux.org

Emergency/Crisis:

- Delinquent heat/electric
- Delinquent rent
- Disconnection notice

Crisis Assistance available:

- Client must have attempted to make regular monthly payments

Funds to be used for:

- Winter heating costs
- Summer bills if special hardship
- Some programs allow assistance with deposit for utilities
- Some programs allow assistance with Weatherization: plastic for windows, weather strip, and other energy conservation items

Please check with your local outreach office for specific details on each program.

County Crisis

- Money is donated by local individuals, businesses & organizations
- Money is used in the county it originates from
- Crisis money is used for emergency needs: utilities, rent, and deposits

Emergency Vouchers

- Money is used for small crisis payments such as: gas for school or work, diapers, emergency groceries or supplies that are not available from Mid-Sioux's food pantry

Embrace Iowa

- Money is donated through contributions made to *The Des Moines Register*
- Money is used on a first come/first served basis (starts around Nov. 15th)
- Embrace Iowa funds are used for an emergency need, i.e.: beds, car repairs, medical expenses, pharmacy, dental, eye glasses, home repairs, appliances, and misc. items that are not normally covered by services already provided by Mid-Sioux

ECIP (Emergency Crisis Intervention Program)

- Utility assistance for households with income up to 200% of federal poverty guidelines
- Emergency delivery of propane/fuel
- Reconnection fees
- Heating system repair or replacement
- Emergency cooling assistance
- Shelter, blankets, electric portable space heaters

I-Care

- Donated by customers of Mid-American Energy
- Can be used for people who reside in the service area of MEC
- Maximum assistance \$500

RECare

- Donated by customers of NW REC
- Can only be used for people who are NW REC customers

Iowa Lakes Electric RECare

- Donated by customers of Iowa Lakes Electric
- Can only be used for people who are Iowa Lakes Electric customers

Hometown Care

- Donated by customers of Alliant Energy (IPL)
- Can be used for people who reside in Alliant Energy's service area

Project Share

- Donated by city municipal utilities
- Can only be used for people who have municipal utilities from:
Akron, Alton, Hawarden, Hinton, Orange City, Remsen, Rock Rapids, and Sioux Center